



## Cheenta - Refund Policy

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Hello,

We are glad that you are about to start a relationship with Cheenta. Since 2010, we have grown into a boutique ashram of outstanding mathematics.

You are receiving this document because you are offered admission to a Cheenta Program.

We have a very positive refund policy.

1. Within 2 weeks of admission, if you wish to withdraw from the course, we will start your **full refund** process provided all **four of these activities** are done on your part:
  - a. Attended live 4 full length lectures sessions for full time (not video recording)
  - b. Attempted the assignments during that period
  - c. Attended at least two one on one sessions
  - d. Used the Cheenta Support forum for doubts

### **Why? There are two reasons:**

1. Just as you have invested money in our program, our faculty and admin team invests time in you.
2. Since Cheenta programs are more challenging than usual tutorial

programs, it sometimes take a little time to get accustomed to it.

2. The refund process is usually completed within 8 weeks of refund request. We will refund the **full amount**, if you begin the refund process within 2 weeks (see the first point).
3. If a refund request is not placed within first two weeks, or if such a request is placed without completing steps 1 a, 1 b, **and** 1 c then we won't be able to process any refund.

We hope to have a long term relationship with you spanning over several years.

Regards,

Ashani Dasgupta

Cheenta

Passion for Mathematics