



Cheenta - Refund Policy

Hello,

We are glad that you are about to start a relationship with Cheenta. Since 2010, we have grown into a boutique ashram of outstanding mathematics.

You are receiving this document because you are offered admission to a Cheenta Program.

We have a very positive refund policy. In fact, we do not know about any other organization which has a refund - policy similar to ours.

1. Within 4 weeks of admission, if you wish to withdraw from the course, we will start your **full refund** process provided all **three of these activities** are done on your part:
 - a. Attended 6 full length lectures sessions
 - b. Attempted the assignments during that period
 - c. Used the Cheenta Support forum for doubts

Why? There are two reasons:

1. Just as you have invested money in our program, our faculty and admin team invests time in you.
2. Since Cheenta programs are more challenging than usual tutorial programs, it sometimes take a little time to get accustomed to it.

2. The refund process is usually completed within 8 weeks of refund request. We will refund the **full amount**, if you begin the refund process within 4 weeks (see the first point).

3. If a refund request is not placed within first four weeks, or if such a request is placed without completing steps 1 a, 1 b, **and** 1 c then we won't be able to process any refund.

We hope to have a long term relationship with you spanning over several years.

Regards,

Ashani Dasgupta
Cheenta

Passion for Mathematics